



DIY INSTALLATION GUIDE

Just a few **IMPORTANT REMINDERS**, Purple Nation!



Visit <https://activate-wifi6.convergeict.com> to activate your WiFi-6 modem. Please switch to new modem only when instructed during the activation process.



Please make sure your primary device can connect via mobile data or to another internet service provider to access the WiFi-6 online activation page.



Please ready a second device (mobile phone, tablet, laptop), to test if your WiFi-6 is activated and working properly.



Please return your old modem once your WiFi-6 is installed and activated.

HUAWEI WiFi-6 MODEM INSTALLATION GUIDE

REMINDER

Access: <https://activate-wifi6.convergeict.com> to install your WiFi-6 modem.

Steps 1-7 is only available when you access the activation website.

Please switch to new modem only when instructed during the activation process.

STEP 8

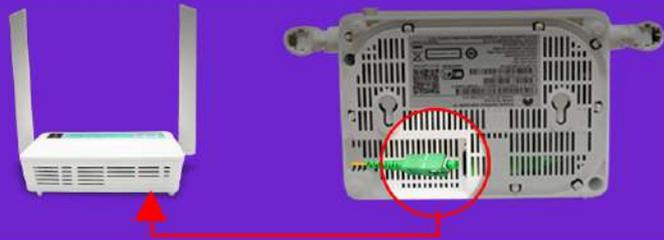
A

- **Power off** the existing modem.
- **Unplug the Old Fiber Patch cord** (Green Blue) from the back of your Existing Modem.



B

- **Plug in the fiber patch cord** into **new WiFi-6** modem.

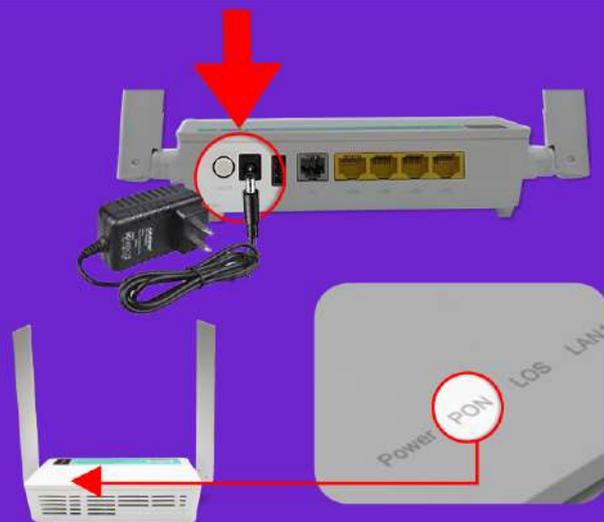


C

- Plug in the **POWER ADAPTOR** and **SWITCH ON** the modem.
- Wait for 5 minutes until the **PON light** indicator goes **blinking**.
- Once **PON light** indicator is **blinking**, please go back to the Modem Installation page by clicking 'X' on the top right most.
- Then Click '**Next**'.

Make sure it is plugged correctly. Otherwise, status of modem will be LOS (blinking red).

Note: If LOS occurs, it is a physical connection issue., Connect the cables properly. If the issue persists, try interchanging the cord connection.



ZTE WiFi-6 MODEM INSTALLATION GUIDE

REMINDER

Access: <https://activate-wifi6.convergeict.com> to install your WiFi-6 modem.
Steps 1-7 is only available when you access the activation website.
Please switch to new modem only when instructed during the activation process.

STEP 8

A

- **Power off** the existing modem.
- **Unplug the Old Fiber Patch cord** (Green Blue) from the back of your Existing Modem.



B

- **Plug in the fiber patch cord** into **new WiFi-6** modem.



C

- Plug in the **POWER ADAPTOR** and **SWITCH ON** the modem.
- Wait for 5 minutes until the **PON light** indicator goes **blinking**.
- Once **PON light** indicator is **blinking**, please go back to the Modem Installation page by clicking 'X' on the top right most.
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Note: If LOS occurs, it is a physical connection issue., Connect the cables properly. If the issue persists, try interchanging the cord connection.

